

Prosecuting Attorney County of Summit

NEWS For Immediate Release: Wednesday, March 4, 2015 CONTACT: Jennifer Watson Phone: (330) 643-8386 watson@prosecutor.summitoh.net

Summit County CSEA Announces New Mobile Phone Application

Families now have easier access to agency and case information

AKRON, OHIO – March 4, 2015 – Summit County Prosecuting Attorney Sherri Bevan Walsh today announced a new way for families to access information about the Child Support Enforcement Agency. Clients with smartphones can download the new app by visiting CSEA's website at https://co.summitoh.net/prosecutor/index.php/divisions/child-support-enforcement or by searching "Summit CSEA" or "Summit County Child Support" in the Play Store for Android users or the App Store for iPhone users.

Child support clients can use the mobile app to:

- View office hours, agency address, and phone/fax numbers
- Read child support fact sheets regarding paternity, support establishment and enforcement of support orders
- Learn about upcoming child support events in the community
- Learn about the various ways to make child support payments
- Connect to the Ohio Department of Job and Family Services Child Support Customer Service Web Portal to access case information
- Get information about what to bring to a child support hearing
- Sign up to receive the office newsletter
- Access frequently used child support forms

"I'm pleased to be able to offer our clients a mobile option to get information about child support," said Prosecutor Walsh. "Clients can still contact our call center or visit our walk-up window, but those who want instant access to information can do so anytime."

About CSEA

The Summit County Child Support Enforcement Agency collects nearly \$84 million annually and handles more than 49,000 child support cases. Each year it establishes support orders for approximately 4,000 children. Since its inception in 2001, the Criminal Non-Support program has collected more than \$33 million through its aggressive prosecution of individuals neglecting to pay child support. You can learn more about CSEA on its website: https://co.summitoh.net/prosecutor/index.php/divisions/child-support-enforcement.

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